# Activity-Based Software Estimation using Work Break down Structure

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#### ABSTRACT

Software Cost estimation at activity level is very much accurate than macro estimation with respect to phases of software development life cycle, but the same is very difficult to achieve[1]. Activity based estimation focus on key activities should not be left out and if any effort variance occurs it will be possible to track at particular activity level rather than affecting the entire activities[1]. Activity-based Software estimation based on work break down structure has been explained by collecting and analyzing the data for 12 Enhancements from Application service Maintenance project which were already delivered. This paper explains how to arrive accurate estimation at different micro level activities of Software Development Life Cycle(SDLC).

#### 1. Introduction

Work break down structure(WBS) results in breaking of major component or activity into sub-components or smaller activities. This breaking down process will continue until it is not possible to breakdown each lower lever of subcomponents either logically or physically. Each subcomponent or smallest activity need to be analyzed and mapped to set of Requirements. WBS suits for most of the Application service maintenance projects since they involve in executing small Enhancements, where we cannot apply the full pledged Estimation Methodology either Function Point Analysis or lines of code(LOC). In this case, most of the company's goes for Activity based software estimation using Work Break down Structure(WBS).

### 2. Work Break Down Structure

WBS focuses on breaking down project into different activities and assigns efforts to each sub activity. Breaking up of activities into to different activities is not uniform across all the applications or different projects and also varies from one organization to another organization depending on their process defined. There is a need to predict various potential parameters to make WBS more accurate, by analyzing the Dr. K.C Shet

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estimated efforts data of similar projects executed at micro level Activities of SDLC.

## 3. Work Done

We have taken 12 Enhancements data for simulation which, were delivered for analysis purpose as shown in Fig1. Here Author is not explicitly mentioning the Enhancement names and application names in view of maintaining the company/client confidentiality.

Data collected contains Initial Estimation, Revised Estimation, Approved efforts and Effort variance details.

| Effort Variance Details->Six months data |                |         |       |        |            |        |         |  |
|--|----------------|---------|-------|--------|------------|--------|---------|--|
|  |                | Initial | Revis | Appr   | Appr       | Actu   | Actual  |  |
|  |                | Estim   |       |        |            |        | Vs      |  |
|  |                | ation   |       | effort |            | Effort |         |  |
|  |                |         | ation | s      | Initial    | -      | Estimat |  |
|  |                |         |       |        |            | spent  |         |  |
| <b>C</b> <sub>r</sub>                    | Fnono          |         |       |        | ated       |        | Varianc |  |
| 31                                       | Enanc<br>ement |         |       |        | -<br>Varia |        | e in %  |  |
| N  | (Enh)          |         |       |        | nce        |        |         |  |
|  | Name           |         |       |        | in %       |        |         |  |
| 1  | Enh1           | 440     | N/A   | 500    | 13.64      | 607    | 37.95   |  |
| 2  | Enh2           | 160     | N/A   | 300    | 87.50      | 276.5  | 72.81   |  |
| 3  | Enh3           | 168     | N/A   | 211    | 25.60      | 119.3  | -33.15  |  |
| 4  | Enh4           | 194     | N/A   | 194    | 0.00       | 153.6  | -14.64  |  |
| 5  | Enh5           | 317     | N/A   | 456    | 43.85      | 426.8  | 31.86   |  |
| 6  | Enh6           | 130     | N/A   | 180    | 38.46      | 221.7  | 16.69   |  |
| 7  | Enh7           | 120     | N/A   | 180    | 50.00      | 151.7  | 68.92   |  |
| 8  | Enh8           | 200     | N/A   | 310    | 55.00      | 319.7  | 59.85   |  |
| 9  | Enh9           | 166     | N/A   | 172    | 3.61       | 163.4  | 5.36    |  |
| 10                                       | Enh10          | 172     | N/A   | 180    | 27.91      | 206.8  | 15.29   |  |
| 11                                       | Enh11          | 130     | N/A   | 145    | 11.54      | 162.3  | 24.85   |  |
| 12                                       | Enh12          | 198     | N/A   | 250    | 26.26      | 224.9  | 19.39   |  |
| Fig 1 Effort variance details            |                |         |       |        |            |        |         |  |

Fig 1. Effort variance details

Again data has been collected for estimated efforts and actual efforts at different micro level Activities of SDLC for each Enhancement as listed in below tables

| Enhancements-Activities Wise Efforts Details |                              |                   |                               |                           |  |  |  |  |
|--|------------------------------|-------------------|-------------------------------|---------------------------|--|--|--|--|
| Enhancement(Enh)1                            |                              |                   |                               |                           |  |  |  |  |
| Activities                                   | Estim<br>ated<br>Effort<br>s | Actual<br>Efforts | Estimate<br>d Efforts<br>In % | Actual<br>Efforts in<br>% |  |  |  |  |
| Analysis &                                   | •                            |                   |                               |                           |  |  |  |  |
| Query  |                              |                   |                               |                           |  |  |  |  |
| Resolution                                   | 90                           | 101               | 18.00                         | 16.64                     |  |  |  |  |
| Design                                       | 90                           | 97                | 18.00                         | 15.98                     |  |  |  |  |
| Coding                                       | 200                          | 207               | 40.00                         | 34.10                     |  |  |  |  |
| Testing                                      | 40                           | 39.8              | 8.00                          | 6.56                      |  |  |  |  |
| PM   | 5                            | 0                 | 1.00                          | 0.00                      |  |  |  |  |
| Quality                                      |                              |                   |                               | 0.00                      |  |  |  |  |
| Assurance(QA)                                | 15                           | 0                 | 3.00                          | 0.00                      |  |  |  |  |
| Reviews                                      | 30                           | 82.2              | 6.00                          | 13.54                     |  |  |  |  |
| UAT(User                                     |                              | -                 |                               |                           |  |  |  |  |
| Acceptance                                   |                              |                   |                               |                           |  |  |  |  |
| Testing)                                     | 15                           | 28                | 3.00                          | 4.61                      |  |  |  |  |
| Documentation                                | 1                            | 0                 | 0.20                          | 0.00                      |  |  |  |  |
| Config                                       |                              |                   |                               |                           |  |  |  |  |
| Management                                   | 2                            | 0                 | 0.40                          | 0.00                      |  |  |  |  |
| Onsite                                       |                              |                   |                               |                           |  |  |  |  |
| Coordination                                 | 7                            | 13.5              | 1.40                          | 2.22                      |  |  |  |  |
| Test Case                                    | -                            | _                 | 4.00                          | 0.00                      |  |  |  |  |
| Preparation                                  | 5                            | 5                 | 1.00                          | 0.82                      |  |  |  |  |
| Defect Fixing                                | 0                            | 2                 | 0.00                          | 0.33                      |  |  |  |  |
| Environment                                  |                              | -                 | 0.00                          | 4 4 5                     |  |  |  |  |
| setup  | 0                            | 7                 | 0.00                          | 1.15                      |  |  |  |  |
| Implementation/<br>build                     | 0                            | 11                | 0.00                          | 1.81                      |  |  |  |  |
|  | 0                            | 11                |                               |                           |  |  |  |  |
| Release<br>Status                            | 0                            |                   | 0.00                          | 1.81                      |  |  |  |  |
| Meetings                                     | 0                            | 1.5               | 0.00                          | 0.25                      |  |  |  |  |
| Knowledge                                    | 0                            | 1.5               | 0.00                          | 0.23                      |  |  |  |  |
| Transfer                                     | 0                            | 1                 | 0.00                          | 0.16                      |  |  |  |  |
| Tranoloi                                     | 500                          | 607               | 0.00                          | 0.10                      |  |  |  |  |
| Enhancement 2                                | 000                          | 001               |                               |                           |  |  |  |  |
|  | Estim                        |                   | Estimate                      | Actual                    |  |  |  |  |
|  | ated                         |                   | d Efforts                     | Efforts in                |  |  |  |  |
|  | Effort                       |                   | in %                          | %                         |  |  |  |  |
|  | s                            | Actual            |                               |                           |  |  |  |  |
| Activities                                   |                              | Efforts           |                               |                           |  |  |  |  |
| Analysis &                                   |                              |                   |                               |                           |  |  |  |  |
| Query  |                              |                   |                               |                           |  |  |  |  |
| Resolution                                   | 90                           | 90                | 30.00                         | 32.55                     |  |  |  |  |
| Design                                       | 35                           | 30                | 11.67                         | 10.85                     |  |  |  |  |
| Coding                                       | 125                          | 124               | 41.67                         | 44.85                     |  |  |  |  |
| Testing                                      | 20                           | 7                 | 6.67                          | 2.53                      |  |  |  |  |

| 1                            | 1     | 1             | 1    | 1       |                      |
|------------------------------|-------|---------------|------|---------|----------------------|
| PM                           | 4     | -             |      | 1.33    | 0.00                 |
| QA                           | 4     | -             |      | 1.33    | 0.00                 |
| Reviews                      | 12    |               |      | 4.00    | 3.44                 |
| UAT                          | 10    | 0 0           | 3.33 |         | 0.00                 |
| Onsite                       |       |               |      |         |                      |
| Coordination                 | C     | ) 6           |      | 0.00    | 2.17                 |
| Estimate and                 |       |               |      |         |                      |
| Statement of                 |       | 10            |      | 0.00    | 2.00                 |
| Work(SOW) (<br>300           |       |               | 0.00 |         | 3.62                 |
| Enhancement 3                | 300   | 270.5         |      |         |                      |
| Ennancement 5                |       | E a time a t  |      | E a tim | - A - 4 1            |
|                              |       | Estimat<br>ed | Actu |         | Actual<br>Efforts in |
|                              |       | eu<br>Efforts | al   | Effor   |                      |
|                              |       | Linoito       | -    | rt s in |                      |
| Activities                   |       |               | s    | %       |                      |
| Analysis & Quer              | y     |               |      |         |                      |
| Resolution                   | -     | 42            | 5    | 54 19.9 | 45.26                |
| Design                       |       | 24            |      | 6 11.3  |                      |
| Coding                       |       | 50            |      | 8 23.7  |                      |
| Testing                      |       | 24            |      | 6 11.3  |                      |
| PM                           |       | 4             |      | 0 1.9   |                      |
| QA                           |       | 9             |      | 0 4.2   |                      |
| Reviews                      |       | 9<br>16       | 11.  |         |                      |
|                              |       |               | 11.  | 5 10.4  |                      |
| Documentation                | 4. a  | 22            |      |         |                      |
| Onsite Coordina<br>Test Case | tion  | 8             |      | 2 3.7   | 9 1.68               |
| Preparation                  |       | 12            |      | 5 5.6   | 9 4.19               |
| Implementation/              | build | 0             |      | 2 0.0   |                      |
| Implementation/              | -     | 119           |      | 1.00    |                      |
| Enhancement 4                |       | 211           | 113  | .0      |                      |
|                              |       | Estimat       | Act  | Estima  | t Actual             |
|                              |       | ed            | ual  |         | Efforts in           |
|                              |       | Efforts       | Eff  | Efforts | %                    |
|                              |       |               | ort  | in %    |                      |
| Activities                   |       |               | s    |         |                      |
| Analysis & Quer              | у     |               |      |         |                      |
| Resolution                   |       | 64            |      | 32.9    | 9 14.32              |
|                              |       |               | 52.  | 40.4    | 04.05                |
| Design                       | 32    |               | 16.4 |         |                      |
| Coding                       | 48    |               | 24.7 |         |                      |
| Testing                      | 24    |               | 12.3 |         |                      |
| PM                           | 8     | 0             | 4.1  |         |                      |
| QA                           | 8     | 0             | 4.1  |         |                      |
| Reviews                      | 10    |               | 5.1  |         |                      |
| UAT                          | 0     | 0.5           | 0.0  |         |                      |
| Documentation                | 0     | 5             | 0.0  | 0 3.26  |                      |
| Onsite Coordina              | 0     | 2             | 0.0  | 0 1.30  |                      |
| Defect Fixing                | 0     | 32            | 0.0  | 0 20.83 |                      |
|                              |       |               | 15   |         |                      |
|                              |       | 194           | 3.6  |         |                      |
|                              |       |               |      |         |                      |